

# Haywood & Jackson Fabrications Ltd

## POL003 Quality Policy Statement

The established policy of Haywood & Jackson Fabrications Ltd is to provide to its customers, products and services, which are fit for their intended purpose and are delivered conforming to the Customers, Manufacturers and Company's Quality Specifications, producing a quality product whilst maintaining customer satisfaction in a cost effective manner.

To this end management systems and procedures are applied to meet the quality goals of the Company & to satisfy the requirements of BS EN ISO 9001:2000 series promoting;

- High levels of customer satisfaction
- The delivery the business commitment
- Safe operation and protection of the reputation, value and assets of the company
- Quality of product and service for all activities of the Company
- A highly motivated and competent workforce who believe in Haywood & Jackson Fabrications Ltd culture and values
- Understanding and support of the environment within, which we work
- Continual development of our business and internal processes

Notwithstanding the above we will strive to create an environment that stimulates innovative thinking and provide for continual improvement. Maintain awareness of and apply where appropriate new developments in engineering technology and business methods with our customer.

I shall ensure that improvement can be demonstrated in our service delivery and internal processes so that we will continual to meet and build on customer requirements and stakeholder expectations.

I shall ensure that the quality goals can be delivered by the establishment and implementation of management objectives and processes, which will be monitored against the requirements of the Quality Management System, legislation and our customer's requirements.

I shall set and monitor personal and job related quality objectives for my Managers, which will ensure that standards of quality is maintained, monitored and progressively improved.

These arrangements and objectives will be administered by the Assurance Manager utilising a documented Quality Management System, supervised at Management level and assisted by the Safety & Assurance Consultant. I, as the Managing Director will maintain executive control of the Quality Management System.

John Haywood  
Managing Director  
Haywood & Jackson Fabrications Ltd

Date: January 2010